



2019 INDIVIDUAL CLAIMS CONSULTATION (ICC) SESSION

Are You Having Problems Getting Paid?

The Massachusetts Medical Society (MMS) Is Hosting
In-Person Insurance Claims Consultation Sessions (ICC).

ICC sessions are designed to allow MMS member physicians
and their practice staff to schedule 30-minute appoint-
ments with health plans to focus on adjudication of
troublesome claims.

Representatives from health plans will be on-site to review
claims with physicians and their office staff to facilitate
claims processing.

If you are interested in participating, click the registration
link below and your browser will be re-directed to the
webpage where you may schedule your appointment(s)
for a local ICC Session.

For general inquiries, please contact the Physician Practice
Resource Center by phone at **(800) 322-2303**, ext. 7702,
or email pprc@mms.org.

Appointment Hours
9:00 AM to 3:30 PM

Appointment Dates and Locations

Holyoke ICC Day

July 24, 2019

Whitney Avenue Conference Center (Baystate)

361 Whitney Avenue

Holyoke, MA 01040

Contact: Jennifer Diamond (jdiamond@mms.org)

Phone: (800) 322-2303, ext. 7715

Waltham ICC Day

August 15, 2019

Massachusetts Medical Society Headquarters

860 Winter Street

Waltham, MA 02451

Contact: Susan Frazier (sfrazier@mms.org)

Phone: (800) 944-5562

Lakeville ICC Day

September 19, 2019

10 Riverside Drive

Lakeville, MA 02347

Contact: Pat Newton (pnewton@mms.org)

Phone: (800) 322-3301 or (508) 946-0120

Registration Website:

massmed.org/icc2019

Plans invited include:

