A Patient's Perspective

Universal Health Care

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HEALTH CARE FOR ALL

Health Care For All (HCFA) advocates for health justice in Massachusetts by working to promote health equity and ensure coverage and access for all.

Health Care For All HelpLine

- Helps residents at all income levels
- Enrolls people in public and private programs, and problemsolves a range of consumer issues
- 20,000 calls annually
- Only statewide multilingual phone service (English, Spanish & Portuguese)









Calls on the HelpLine inform HCFA's policy and advocacy work





HCFA leads or co-leads 8 coalitions on a range of issues:

- ACA Defense
- Oral Health
- Children's Health
- Patient Confidentiality
- Immigrant Health
- Social Determinants of Health





4 phases of health reform

1988 - Phase 1:

Universal Health Reform Law

1996 – Phase 2:

Medicaid expansion for low income adults and kids & drug benefit for seniors

2006 – Phase 3:

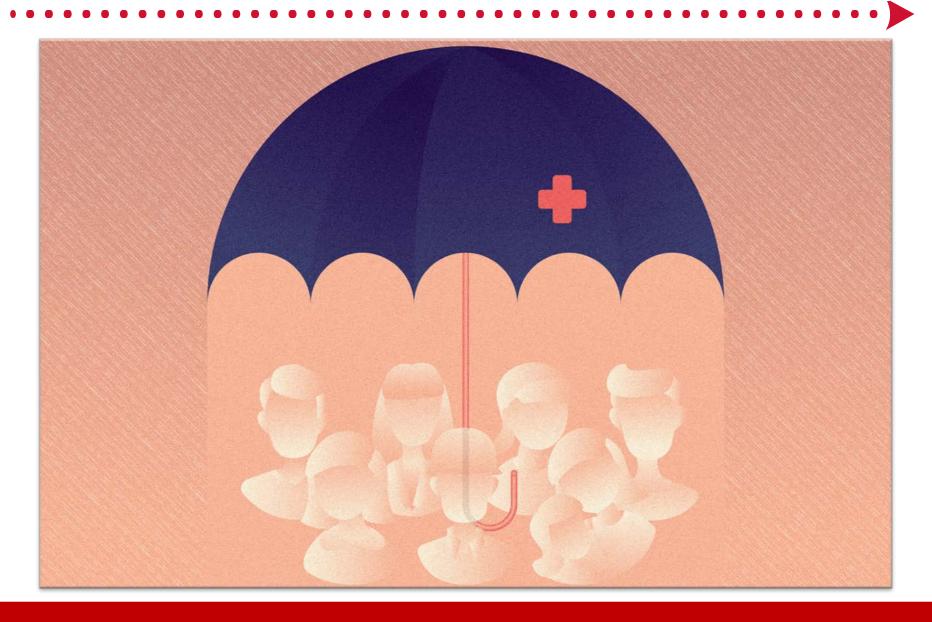
Chapter 58, precursor to the ACA

2012 - Phase 4:

Chapter 224

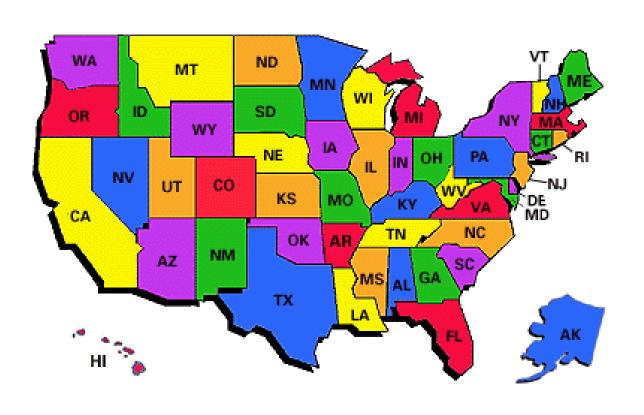
Payment Reform/Transparency

How do we get to universal coverage?



States:

Laboratories for the Federal Government



Massachusetts is the Perfect Example



Near Universal Coverage in MA

96.3%

of MA residents have health insurance coverage

97.9%

of MA children are covered



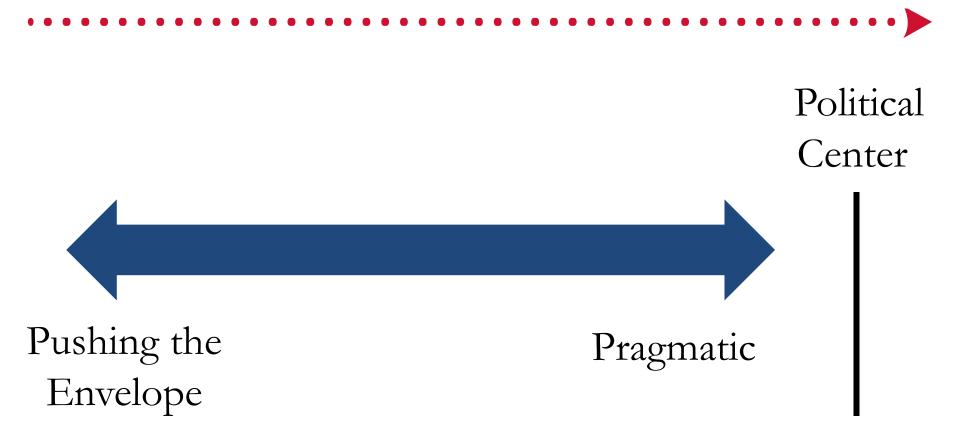
According to Findings From the 2017 Massachusetts Health Insurance Survey, Center for Health Information and Analysis (CHIA), December 2017

How did Massachusetts Achieve This?

Question:

What are the advocacy & policy strategies that made this work possible?

Continuum of Advocacy & Policy Strategies



Advocacy Strategies





Policy Strategies





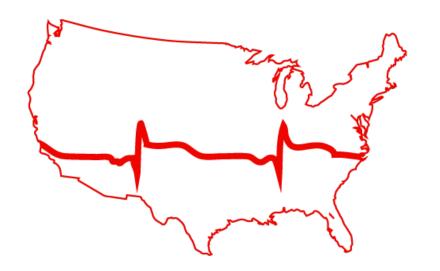
Policy Strategies

Promote *Health Justice* in Massachusetts:

- Cover everyone
- Have affordable options for consumers
- Thinking broadly about good health
- Include oral health care
- Include behavioral health services

Coverage for Everyone

The Affordable Care Act & Medicaid





Public Charge

- New federal
 proposed regulations
 redefining "public
 charge"
- May impact legal immigrants and their US-born children





Who is a "Public Charge"

Current programs included:

Social Security



 Temporary Assistance for Needy Families (TANF)



Payment for long-term care institutionalization



Who is a "Public Charge"

New health programs:

- MassHealth (except MassHealth Limited)
- Medicare Part D Prescription Drug Subsidy



New nutrition & housing programs:

- Supplemental Nutrition Assistance Program (SNAP/food stamps)
- Section 8 Housing Choice Voucher Program & Project-Based Rental Assistance
- Public Housing





Affordable for Consumers

Prescription Drug Costs for Consumers

HelpLine callers and consumers at community events tell HCFA they cannot afford their prescriptions



Prescription Drug Costs for the Health Care System

- Massachusetts has the second highest health care spending level in the country – in part due to drug spending
- Health care cost growth has moderated (up just 1.6% last year), but prescription drug spending is still soaring



Prescription Drug Costs for the Health Care System

MassHealth:

• Prescription drug spending doubled in the past five years and is over \$2.2 billion

Commercial Plans:

• Total drug spending increased by an average of 6.65% (2015-2016)

Exploring State Options

Strengthen existing policies/programs:

- Limit direct drug marketing
- Restrict discount "coupons" offered as part of drugmakers' marketing efforts
- Educate doctors on drug effectiveness and costs with academic detailing programs

Exploring State Options

Reducing prescription drug pricing in public programs.

- Closed formulary proposal denied
- What more can be done to reduce these costs?

Exploring New State Options

Negotiating power:

Targets for drug spending; review boards

Transparency:

 Require drug companies to reveal costs, profits, and marketing expenses allowing for transparent price evaluation

Other proposals:

 Reign-in pharmacy benefit manager abuse; enacting a state tax on drug price increases that exceed inflation; maximum selling price for generic drugs; monitoring the drug market to reject prices that are clearly unfair

Thinking Broadly About Health

Social Determinants of Health

- Social and economic factors impacting overall health
- Massachusetts is now focusing on preventing illness and maintaining health



Social Determinants of Health

- MassHealth ACOs are screening for health-related social needs such as housing insecurity, food insecurity, transportation needs, and exposure to violence
- ACOs must then refer patients to community social service providers
- MassHealth will now pay for some housing and food needs if there is a medical benefit

Oral Health Care

Oral Health Integration

- Oral health is a crucial part of overall health: medical and dental services should be integrated to improve patient outcomes
- Successful integration of oral health services can accomplish the Triple Aim goals of improving the patient experience, improving the health of populations and reducing per-capita health care spending.



Oral Health Access

More than 530,000
 people in MA live in
 federally designated
 dental care health
 shortage area

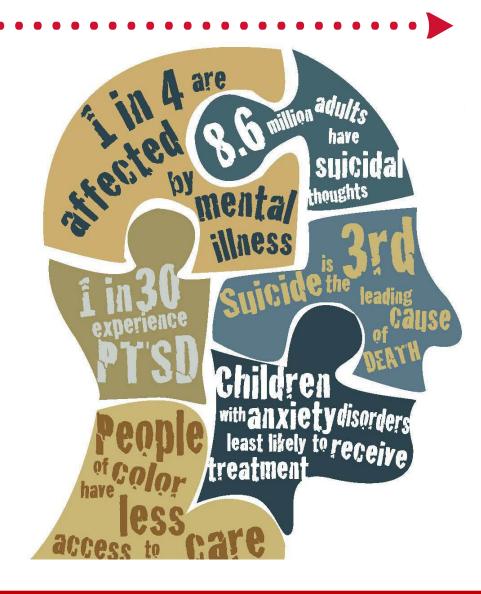


• Dental Therapists can improve access to essential oral health care, particularly in culturally- and linguisticallyappropriate ways for underserved and vulnerable populations

Behavioral Health Care

Behavioral Health Care

- Parity laws on the books but true integration of behavioral health into overall health is still needed
- Gaps in coverage and care are life threatening for many, particular those battling substance use disorders
- Children's mental health



Behavioral Health Care

Provider directories:

• Agreement between carriers and hospitals to centralize info for easier consumer use



MassHealth ACO program:

- Raise systemic issues identified by HCFA and the HelpLine
- Ensure children and families get essential services and benefit from the new ACO structures
- Identify issues from other partner organizations that work directly with families (Parent/Professional Advocacy League, Federation for Children with Special Needs, etc.)



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