



2021 VIRTUAL INDIVIDUAL CLAIMS CONSULTATION (ICC) SESSIONS

Are You Having Problems Getting Paid?

The Massachusetts Medical Society (MMS) is hosting Virtual* Insurance Claims Consultation (ICC) Sessions.

ICC sessions are designed to allow MMS member physicians and their practice staff to schedule 30-minute appointments with health plans to focus on adjudication of troublesome claims.

Representatives from health plans will be meeting with the practice virtually to review claims with physicians and their office staff to facilitate claims processing.

If you are interested in participating, click the registration link below and your browser will be re-directed to the web page where you may schedule your appointment(s) for a virtual ICC session.

For general inquiries, please contact the Physician Practice Resource Center by phone at (800) 322-2303, ext. 7702, or via email at pprc@mms.org or bbiary@mms.org.

Appointment Hours
9:00 AM to 4:00 PM

Appointment Dates

West Central Region ICC Day

July 21, 2021

Contact: Julie Frodema (jfrodema@mms.org)

Phone: (800) 322-2303, ext. 7715

Northeast Region ICC Day

August 12, 2021

Contact: Susan Frazier (sfrazier@mms.org)

Phone: (800) 944-5562

Southeast Region ICC Day

September 23, 2021

Contact: Patricia Newton (pnewton@mms.org)

Phone: (800) 322-3301 or (508) 946-0120

**Virtual appointments are via Zoom or phone.*

Registration Website:

massmed.org/icc2021

After registration, one of our team members will connect with you for further instruction.

Plans invited include:

